

Telephone/Video Conference Interpretation Services Client Agreement

Client Information	
Company Name:	
Contact Person:	
Address:	
Email:	
Phone Number:	
Billing Address (if different):	
Billing Contact (if different):	
Terms, Conditions, and Charges	
	\$40 per hour during normal business hours 8am to 6pm Monday through Friday. Minimum 1
Hourly Fees:	hour. \$50 per hour outside of normal business hours. Minimum 1 hour. Billed time starts at
	scheduled start time, not actual time of call.
Notice of Service:	Services must be requested 3 business days in advance with a set start time, and a confirmation
	will be sent within 1 business day confirming availability of an interpreter. Rush requests will be accommodated depending on interpreter availability.
Cancellation Policy:	All cancellations of services contracted by the Client require written notice. If cancelled in 24
	business hours or less, the minimum charge for 1 hour will be due. Cancellations outside normal
	business hours will be billed as next business day.
	Unless otherwise agreed in writing, this Agreement will remain in effect for two years. At the end
Duration:	of the initial two year term, this Pricing Agreement will automatically renew for an additional one
	year unless and until terminated by either party.
I, agree to the terms and conditions in this agreement on behalf of the above company/client.	
Signature:	Date:
Print Name:	Title:
Payment Details	
Payment Method:	☐ Cash ☐ Check ☐ Credit Card
Amount:	
Credit Card Details:	CARD TYPE: SISA MasterCard Discover
Name on Card:	
Card Number:	
Billing Address:	
Expiration Date	
(MM/YYYY):	
Payment Signature:	Date: